

MEAL PLAN CONTRACT TERMS AND CONDITIONS ACADEMIC YEAR 2024-2025

A. ELIGIBILITY: Participants in any of the meal plan options must be a registered student, faculty, or staff at The University of Akron. All students living in University housing (except Exchange Apartments with in-room kitchens) are required to have a Residential Plan. If a student in University housing fails to enroll in a plan, the Gold Plan will automatically be billed and assigned to the student's account each semester.

B. TERMS OF CONTRACT: This agreement may not be terminated or nullified prior to the official end of the academic semester, unless one of the contract termination conditions apply. (See section J below) The first and last meal of each semester is determined jointly between the Office of Residence Life and Dining Services. Dining Dollars will carry forward between Fall and Spring semester with the purchase of a Spring Meal Plan. You must purchase a Spring Meal Plan for remaining Fall Dining Dollars to roll over to the Spring semester. Any of your Dining Dollars remaining after the end of Spring semester will be forfeited. Meal Swipes are per semester and do not carry forward to the next semester. Dining Dollars may only be used at on campus dining locations. Meal Plans are offered in the fall and spring semesters only.

C. CLOSED SERVICE DATES: Dining facilities will be closed during some holidays and breaks. Meal Plans are not available during Thanksgiving Break, Winter Break or Spring Break. Hours of operation for dining facilities may be found on Dining Services' website Campus Dish at www.akron.campusdish.com.

D. MEAL PLAN LIMITS: Meal Plans may be utilized only by the student to whom it is registered. Plans are NOT to be shared with other students, family, faculty, or staff. If you have the guest meals, you may use those for your guests. Meal Swipes from all plans can be used according to the number of meals in the plan during the meal periods allowed per day. Meals purchased at Rob's Cafe, the all-you-care-to-eat dining facility, must be consumed on premise and there are NO TOGO MEALS. It is not permissible to take any other food or beverage out of the dining hall at any time, unless approved by Dining Services. Failure to comply with these rules will result in the individual being reported to student conduct. Authorized employees are instructed to confiscate any ID card used by someone other than the assigned individual.

E. TOBACCO FREE CAMPUS: Under the OGC rule 3359-20-05.10, the use of tobacco is prohibited on all University facilities, on all University grounds and all University-sponsored events.

F. LIABILITY: The University of Akron is not liable for damage to or loss of personal property, or for failure or interruptions of public utilities. Personal property and liability insurance is highly recommended.

G. STUDENT RESPONSIBILITIES: It is each student's responsibility to safeguard their UA issued ID card (Zip Card). Meal Plan access is controlled by the magnetic strip on the back of the card. Make sure that the card is not damaged and is kept in a safe and secure place. Your Zip Card must be presented to the cashier each time it is used. If you lose your card or it becomes damaged, report it immediately to the Zip Card Office. You may also deactivate your card on-line at www.zipcardonline.net 24/7 or send an email to zipcard@uakron.edu with your name, ID number and request a hold be placed on your card. A replacement charge must be paid if your card is lost or stolen. Students are responsible for knowing and observing University of Akron regulations and policies as set forth in official publications. Upon signing or electronically submitting this agreement, the student shall become liable for all required payments and charges as they come due. The University of Akron reserves the right to withhold all grades and transcripts until all monies due are paid in full.

H. RIGHT TO INSPECTION: Authorized University personnel may request to inspect your Zip Card and check it for damage or to ascertain if it has been altered or tampered with.

I. CHANGING MEAL PLANS: Meal Plans may be changed once during the first 28 calendar days of the semester. After the 28th calendar day of the semester all Meal Plans are final and non-refundable. When changing a meal plan, usage from the previous plan will be deducted from the new plan. The Zip Card Office must receive full payment for the change before the plan will be changed. Meal Plan changes are processed Monday through Friday and must be received before noon on Friday. Requests to cancel or change the Meal Plans after cut-off dates will not be granted. The on-line Meal Plan change form can be found by logging into your "My Akron" account and, clicking on the Meal Plan change icon, then complete the information on the form for your change / cancel request.

J. CONTRACT TERMINATION: Failure to participate in a Meal Plan does not and will not automatically release a student from their meal plan contract. Residential Meal Plan students may terminate this agreement only for one of the following reasons: i.

Withdrawal from The University of Akron before the end of the 28th calendar day of the semester. ii. Cancellation of the Housing Agreement before the end of the 28th calendar day of the semester. iii. Medical conditions (Certified by a Physician and verified by the Residential Food Service Director.) A Meal Plan exemption form must be completed before the end of the 28th calendar day of the semester. The Meal Plan exemption form can be found at <https://www.uakron.edu/dotAsset/0931305a-dbd8-4e68-ba86-2b1c13568326.pdf> Cancellation of your University Housing Contract will NOT automatically cancel your Meal Plan. If you move out of University housing before the end of the 28th calendar day of the semester and wish to cancel your Meal Plan, you must log in to your “My Akron” account and click the link under the Dining Services icon to complete the change/cancellation request form. Meal Plans may not be canceled after the 28th calendar day of the semester. All cancellation requests must be received by the end of the 28th calendar day of the semester.

K. REFUNDS: Meal Plan refunds will be based upon usage from the first day of class through the 28th calendar day of the semester. After the 28th calendar day no refunds will be issued for Meal Plans. In addition, if the student cancels their Meal Plan during the fall or spring term prior to the 28th calendar day a student will be refunded the cost of the Meal Plan less any usage to date.

L. FINANCIAL AID / STUDENT ACCOUNT: (If selected) I hereby authorize The University of Akron to use my financial aid sources, including grants, student loans, or scholarships that I have been awarded, to pay the charges for the Meal Plan that I have selected on this form. I recognize that these charges will be paid after tuition, fees, and housing charges. I affirm that my total financial aid awards are sufficient to cover these charges. I further understand that these charges will be paid prior to my receiving any remaining balance of my financial aid. I agree that if my financial aid is reduced for any reason, and I no longer have sufficient aid to cover these authorized charges, I will assume responsibility and immediately remit payment to The University of Akron. I understand that I have the right to refuse The University of Akron permission to apply my financial aid toward the charges for the Meal Plan that I have selected, and that I may cancel this authorization at any time prior to the charges being paid. If I choose to refuse or cancel this authorization, I will assume full responsibility of payment, and could be assessed late penalty fees as well as a hold preventing future registration, if a timely payment is not made.